

# WARRANTY / SERVICE FORM

**Contact information:** (Write clearly)

Date                      Repair no                      Customer no. At NW-Group

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Name/Store:

Contactperson:

Adress:

Zip Code/Country:

Phone:

E-mail:

The information above will be used as return address

**Product information:** (Note do not send more than necessary or gift box\*)

**Model no:**

Product name:

**Customer Information:**

Customers name:

Phone no:

**Önskad reparation:**

- Warranty (copy of the receipt required)
- External cause/Expired warranty (price estimate)

Describe the problem as detailed as possible (Descriptions such as "not working" isn't enough).

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NW-Groups notes. leave empty

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**NOTE! Regarding warranty claims, a copy of the receipt must be attached (do not send the original receipt).  
Do not send the giftbox. Products without a receipt will be sent back at the cost of shipping.**

In submitting this form, acknowledge that I have been informed and accepted the following: In case of an unapproved warranty claim, a price estimate will be sent. NW-Group reserve rights to charge an investigation cost at 100 SEK net plus in the case of a denied price or an unapproved warranty.  
\*Giftboxes will not be returned.

City/date:

Signature:

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Name ( please write clearly )

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**NW-Group**

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**126 12 Stockholm**  
**Sweden**

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